

I. Information on the right of withdrawal from the contract

The right of withdrawal from the contract

You have the right to withdraw from the contract for providing access to the contents or digital services of the Site Provider within 14 days without giving any reason, unless you lost this right by agreeing to providing the service before the deadline to withdraw from the contract and you were informed at that time that by agreeing to providing the service you lose the right to withdraw from the contract.

The deadline to withdraw from the contract expires 14 days from the conclusion of the contract (placing an order).

In order to exercise the right to withdraw from the contract, you must notify LangMedia sp. z o.o., ul. Rapackiego 5, 53-021 Wrocław, e-mail: pomoc@etutor.pl of your decision by submitting an explicit statement (i.e. a letter sent by post or e-mail).

You can use the withdrawal form which is an appendix to the Act of 30th May 2014 on Consumer Rights (Journal of Laws of 2020, item 827 as amended), included also in the point II herein, however, it is not necessary.

In order to meet the withdrawal deadline, please send a notification that you wish to exercise your right to withdraw from the contract before the deadline expires.

Effects of withdrawal from the contract

If you withdraw from this contract, we shall reimburse you all payments received from you, including the costs of delivery (with the exception of supplementary costs resulting from your choice of a type of delivery other than the cheapest standard type of delivery offered by us) immediately, and in any event not later than 14 days from the day we were informed of your decision to exercise your right to withdraw from this contract.

We shall reimburse you all your payments using the same means of payment as you used for the initial transaction, unless you have explicitly agreed otherwise; in any event, you shall not incur any fees as a result of such reimbursement.

If you requested to start providing services before the deadline to withdraw from the contract, you shall make a payment proportional to the performance provided until you notified us of your decision to withdraw from this contract.

II. Withdrawal form

(NOTE: this form shall be completed and sent only if you want to withdraw from the contract)

LangMedia sp. z o.o.
ul. Rapackiego 5
53-021 Wrocław
e-mail: pomoc@etutor.pl

I/We(*) hereby give notice that I/we withdraw from the sales contract(*)/ delivery contract(*)/ service contract(*):

- Date of conclusion of the contract(*)/reception(*)
- Name of the consumer(s)(**)
- User name on the eTutor website
- Email address used to create an account on the eTutor website
- Address of the consumer(s)(**)
- Signature of the consumer(s)(**) (only if the form was sent in paper form)
- Date

(*) Delete where applicable

(**) Within the meaning of the form, a consumer may also be defined as an individual who concluded a contract directly related to their business activity, whereas the contract states that it does not have a professional character for them.